

FACILITATOR: AARON PROFITT, VP/ACADEMIC AFFAIRS — GOD'S BIBLE SCHOOL & COLLEGE

Overview: The role of the Chief Academic Officer is critical in carrying out institutional mission. Join colleagues from other ABHE institutions to learn how to better carry out your leadership responsibilities

8:00 – 8:15

Welcome & Instructions

8:15 – 9:30

SESSION 1 — UTILIZING BUSINESS PROCESS RE-ENGINEERING TO IMPROVE STUDENT LIFECYCLE MANAGEMENT

PRESENTER: ZACK RITVALSKY, VP/INST. ALIGNMENT — LANCASTER BIBLE COLLEGE

Overview: Having robust academic programs is only the beginning to successfully delivering biblical higher education. Multiple interactions and transactions occur across departments in the student lifecycle from lead generation to alumni relations. Learn how to deconstruct an educational “mega process” into its related sub-processes to gain operational efficiencies and enhanced student service within your college community.

- ▶ Learn the skill of process decomposition
- ▶ Understand the importance of collaborative engagement across multiple campus offices
- ▶ Identify the critical integration points where coordination is necessary
- ▶ Discover how to leverage technology in optimizing process workflow

9:30 – 10:15

Refreshment Break — Regency Foyer

10:15 – 11:45

SESSION 2 — CREATING THE CULTURE FOR HIGH-CAPACITY TEAMS

PRESENTER: GINA COX, EVP OF ACADEMICS & MINISTRY TRAINING — HIGHLANDS COLLEGE

Overview: In the ever-changing environment of higher education, an effective CAO needs a highly functional, effective, and efficient team who enjoys working together. How do we create an environment that both permits and encourages this type of high-capacity functioning? Discover principles that can empower you to lead your teams more effectively with joy.

- ▶ Identify the components of a high-capacity culture
- ▶ Learn the keys to creating an environment for effective teams
- ▶ Determine the challenges to creating the right environment for high-capacity teams
- ▶ Discover strategies to implement to create a high-performance culture

12:00 – 1:00

Buffet Lunch — Regency Foyer

1:00 – 2:15

SESSION 3 — WILL THE “BIG BLUR” AFFECT CHRISTIAN COLLEGE MINISTRY TRAINING?

PRESENTER: DAVID FINCHER, PRESIDENT — CENTRAL CHRISTIAN COLLEGE OF THE BIBLE

Overview: Secondary and higher education experts are designing new systems to combine career training simultaneously through high school, technical college, and job experience. Is such an approach possible in ministry education? Can we utilize this concept to add kingdom workers and student enrollments without undermining residential enrollment or ministerial quality?

- ▶ Understand the recent emphasis on “11-14” career training in public education
- ▶ Modify existing programs to utilize credentials already earned by transfer students
- ▶ Design new degree programs to replicate characteristics in Christian college education
- ▶ Imagine partnerships necessary to implement this concept into your institution

2:15 – 3:00

Refreshment Break — Regency Foyer

3:00 – 4:15

SESSION 4 — POST-COVID REALITY – THE GOOD, THE BAD, AND THE UGLY

PRESENTER: AARON PROFITT, VP/ACADEMIC AFFAIRS — GOD'S BIBLE SCHOOL & COLLEGE

Overview: There's no question that COVID has (and continues) to impact how we operate the academic enterprise of our institutions. Join in a conversation around what new opportunities are here to stay and what needs to go.

- ▶ How to stay student-centric through a distributed workforce
- ▶ What technologies are here to stay and how we can leverage them
- ▶ Building a sense of “team” when F2F is not an option
- ▶ Spiritual formation opportunities and challenges

4:15 – 4:30

Wrap Up

6:00 – 8:30

CONNECTIONS DINNER — SAK COMEDY LAB — Sponsored by Columbia International University Ballroom B/C/D