PROGRAM SCHEDULE | FACILITATOR: SCOTT CAWOOD

8:30 – 9:30  SESSION 1 — STUDENT CONFLICT RESOLUTION
Presenter — Kirk Sabine, VP for Campus Life — Kingswood University
Overview: It’s not if students will have conflicts, but when and over what. And more times than not, the peace-making effort is led by the CSDO. After years in this role with stories to share, hear some prudent and practical principles to guide your actions. Discover the path of developmental resolution with this sage from Sussex, NB. Expand your capacity to serve your students well – especially when wise leadership is needed most.

- Taking key steps to address relational conflict — sooner than later
- Making a prudent assessment of the true reality — no hasty decisions
- Leading a conflict situation toward peace — listening, observing, confronting
- Creating an appropriate restoration plan — using your head and resources

9:30 – 10:00  Q&A Discussion
10:00 – 10:30  Refreshment Break

10:30 – 11:30  SESSION 2 — DESIGNING AND LEADING CULTURE-ENRICHING EVENTS
Presenter — Rick Swift, Dean of Student Life — Columbia International University
Overview: One hat the CSDO proudly wears is the “keeper and catalyst of campus culture”. This presents wonderful opportunities for culture enrichment and nourishment. Consider some creative ideas from a long-term distinguished campus leader, and look at new ways and initiatives you might use to enrich your own campus.

- Conducting a campus culture audit — the good, bad, and ugly
- Receiving creative input and engagement — people own what they help create
- Keeping your thumb on the pulse of campus culture — a watchman on the walls
- Budgeting for spice to add sizzle to your campus — what’s the joy quotient?

11:30 – 12:00  Q&A Discussion
12:00 – 1:30  Lunch — Regency Foyer

1:30 – 2:30  SESSION 3 — DEVELOPING STUDENT LEADERSHIP
Presenter — Rick Swift, Dean of Student Life — Columbia International University
Overview: One of the most enriching opportunities for most CSDOs is engaging in the leadership development of campus student leaders. Including both residence life leaders and student organizations – the doors are wide open for both formal and informal leadership development. Are you making the most of these opportunities? Think creatively with a distinguished campus leader who’s spent decades pouring his life into students.

- Surveying the opportunities — student leaders and groups
- Thinking creatively about leadership development initiatives
- Tapping resources for engagement — books, events, programs
- Budgeting for leadership development — high-leverage investment

2:30 – 3:00  Q&A Discussion
3:00 – 3:30  Refreshment Break — Regency Foyer

3:30 – 4:30  SESSION 4 — MANAGING GOVERNMENT REGULATIONS, COMPLIANCE & RISK ASSESSMENT
Presenters — Scott Cawood, Sr. VP for Student Affairs & Administration — Cairn University
Overview: There are increasingly complex and high-risk compliance issues related to government regulations that are inexorably related to student life. The CSDO must keep abreast of these and chart a safe course with prudent policies and careful execution. With decades of training and experience, listen to the advice from one of ABHE’s most senior CSDOs how he effectively manages this vital area of risk management.

- Staying breast of regulations and compliance — sources you can trust
- Learning from recent legal case studies — learning from good examples
- Managing government regulations risk assessment — being prepared
- Prudent response to audits or suits — knowing where to turn for help

4:30 – 5:00  Q&A Discussion
6:00 – 7:30  Connections Dinner – Ballroom C/D