

## MONITORING INSTITUTIONAL HEALTH AND KPI'S



### AN EXCELLENT BOARD ...



#### EMBRACES

*Embraces the value proposition of the institution, its mission & culture*



#### CREATES

*Creates and maintains a steward board culture*



#### UNDERSTANDS

*Understands and exercises steward board authority*



#### ENSURES

*Ensures the sustainability of the institution via strategic thinking and planning*



#### PRACTICES

*Practices strategic board development and evaluation*

Keeping the Board informed of critical information can be a time-consuming and labor-intensive task for the Administration. Putting in place systems that are efficient and yield the most relevant data will ensure decisions are made ...

### Questions for Discussion

1. What process does your board follow to receive reports on risk assessment and compliance? How often does this occur?
2. A crisis may be unavoidable but failing to prepare for one can endanger the campus community and expose the institution to liability. What administrative office is responsible for preparing a Crisis Management Plan and when was the last time it was reviewed by the board?
3. Penalties imposed by accrediting associations or governmental agencies can be expensive and threaten the sustainability of your institution. To what degree should the board be involved in tracking compliance with the many rules and regulations that exist today?
4. What metrics and trends are you not currently monitoring that need to be included in your Dashboard? Are there any that could be eliminated to streamline the Dashboard?
5. How well does your Dashboard of Key Performance Indicators inform your board of the data necessary to govern strategically?

For additional research: KPI's - <https://precisioncampus.com/blog/education-kpis>  
Compliance - <https://nces.ed.gov/pubs2010/2010831rev.pdf>